



EUROPEAN  
COMMISSION

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ANNEXES 1 to 2

## **ANNEXES**

*to the proposal for a Directive of the European Parliament and of the Council*  
**on common rules promoting the repair of consumer goods and amending Regulation  
(EU) 2017/2394, Directives (EU) 2019/771 and (EU) 2020/1828**

{SEC(2023) 137 final} - {SWD(2023) 59 final} - {SWD(2023) 60 final}

## **ANNEX I**

### **EUROPEAN REPAIR INFORMATION FORM**

#### **1. Identity and contact details of the repairer providing the repair service**

Repairer	[Identity]
Address	[Geographical address to be used by the consumer]
Telephone number	
Email address	
If provided by the repairer, other means of online communication, which enable the consumer to contact, and communicate with, the repairer quickly and efficiently	

#### **2. Information on the repair service**

Good to be repaired	[Identification of the good]
Determination of the defect	[Description of the defect]
Type of repair suggested	[What kind of measures will be taken to repair the defect]
Price for repair or, if it cannot be calculated, the applicable calculation method and maximum price of repair	[This means the total amount or, if not possible, the calculation method and the ceiling for the repair service, in EUR/national currency]
Estimated time to complete repair	[In days, counting from the conclusion of the contract until the repair will be completed]
Availability of a temporary replacement product	[A temporary replacement product means that the consumer will receive an equivalent product for use during the time of repair, the repairer has to indicate 'Yes' or 'No']
If yes, indicate the corresponding costs, if any:	[In EUR/national currency]

Place of repair	[The place where repair is carried out by the repairer, for instance, at the residence of the consumer, the location of the repair facility or elsewhere]
If applicable, the availability of ancillary services	[Indicate if and to the extent ancillary services such as removal, installation and transportation are offered, or 'None' if no ancillary service is offered for the repair concerned]
If yes, indicate the corresponding costs, if any:	[In EUR/national currency, per service offered]

Indications between square brackets provide explanations for the repairer and must be replaced with the corresponding information.

## **ANNEX II**

### **LIST OF UNION LEGAL ACTS**

#### **LAYING DOWN REPARABILITY REQUIREMENTS**

1. Household washing machines and household washer-dryers according to Commission Regulation (EU) 2019/2023<sup>1</sup>
2. Household dishwashers according to Commission Regulation (EU) 2019/2022<sup>2</sup>
3. Refrigerating appliances with a direct sales function according to Commission Regulation (EU) 2019/2024<sup>3</sup>
4. Refrigerating appliances according to Commission Regulation (EU) 2019/2019<sup>4</sup>
5. Electronic displays according to Commission Regulation (EU) 2019/2021<sup>5</sup>
6. Welding equipment according to Commission Regulation (EU) 2019/1784<sup>6</sup>
7. Vacuum cleaners according to Commission Regulation (EU) 666/2013<sup>7</sup>
8. Servers and data storage products according to Commission Regulation (EU) 2019/424<sup>8</sup>
9. [Mobile phones, cordless phones and tablets according to Commission Regulation (EU) .../...<sup>9</sup>]

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<sup>1</sup> Commission Regulation (EU) 2019/2023 of 1 October 2019 laying down ecodesign requirements for household washing machines and household washer-dryers pursuant to Directive 2009/125/EC of the European Parliament and of the Council, amending Commission Regulation (EC) No 1275/2008 and repealing Commission Regulation (EU) No 1015/2010 (OJ 315, 5.12.2019, p. 285).

<sup>2</sup> Commission Regulation (EU) 2019/2022 of 1 October 2019 laying down ecodesign requirements for household dishwashers pursuant to Directive 2009/125/EC of the European Parliament and of the Council amending Commission Regulation (EC) No 1275/2008 and repealing Commission Regulation (EU) No 1016/2010 (OJ 315, 5.12.2019, p. 267).

<sup>3</sup> Commission Regulation (EU) 2019/2024 of 1 October 2019 laying down ecodesign requirements for refrigerating appliances with a direct sales function pursuant to Directive 2009/125/EC of the European Parliament and of the Council (OJ 315, 5.12.2019, p. 313).

<sup>4</sup> Commission Regulation (EU) 2019/2019 of 1 October 2019 laying down ecodesign requirements for refrigerating appliances pursuant to Directive 2009/125/EC of the European Parliament and of the Council and repealing Commission Regulation (EC) No 643/2009 (OJ 315, 5.12.2019, p. 187).

<sup>5</sup> Commission Regulation (EU) 2019/2021 of 1 October 2019 laying down ecodesign requirements for electronic displays pursuant to Directive 2009/125/EC of the European Parliament and of the Council, amending Commission Regulation (EC) No 1275/2008 and repealing Commission Regulation (EC) No 642/2009 (OJ 315, 5.12.2019, p.241).

<sup>6</sup> Commission Regulation (EU) 2019/1784 of 1 October 2019 laying down ecodesign requirements for welding equipment pursuant to Directive 2009/125/EC of the European Parliament and of the Council (OJ 272, 25.10.2019, p. 121).

<sup>7</sup> Commission Regulation (EU) 666/2013 of 8 July 2013 implementing Directive 2009/125/EC of the European Parliament and of the Council with regard to ecodesign requirements for vacuum cleaners (OJ 192, 13.07.2013, p. 24).

<sup>8</sup> Commission Regulation (EU) 2019/424 of 15 March 2019 laying down ecodesign requirements for servers and data storage products pursuant to Directive 2009/125/EC of the European Parliament and of the Council and amending Commission Regulation (EU) No 617/2013 (OJ 74, 18.03.2019, p. 46).

<sup>9</sup> ...