EUROPEAN OMBUDSMAN

Introduction

The introduction to the budget request has been provided by each Institution together with the statement of estimate for its respective budget section. In line with Article 314§1 of the TFEU, which states that: '[...] each Institution shall [...] draw up estimates of its expenditure for the following financial year. The Commission shall consolidate these estimates in a draft budget, which may contain different estimates.', the Commission has exceptionally adjusted the estimates of all Institutions. It is thus possible that figures referred to in the introduction of a specific budget section are different from those integrated into the Draft Budget.

1. GENERAL PRESENTATION

The European Ombudsman's mission is to help undercover maladministration by dealing with citizens' complaints and by conducting own-initiative inquiries.

In carrying out her mandate, the Ombudsman's goal is to strengthen trust between the EU and its citizens by ensuring the highest standards of integrity, accountability and responsiveness.

The Ombudsman's priorities in pursuing this mission are empowering individual complaints, carrying out own-initiative inquiries and fostering intelligent partnerships. This includes close co-operation with the other EU institutions and bodies, and with national and regional Ombudsmen, to provide a prompt and effective service to all citizens, residents and associations who make complaints against the EU administration.

The Ombudsman deals with over 2 000 complaints per year. In recent years, the number of complaints within the mandate has increased as has the number of inquiries opened and closed by the Ombudsman.

With the encouragement and support of the European Parliament, the Ombudsman has also continued to proactively look into issues of public importance.

2. PERSONNEL EXPENDITURE

The office has had 75 establishment plan posts since 2023 and, thanks to efficient redeployments, does not request any additional posts in 2026. Similarly, requested appropriations concerning contract agents are stable and thus kept at a minimum level allowing the institution mainly to deal with long absences and to perform less permanent tasks. The office also makes every effort to allocate as many resources as possible to its core activities.

Personnel expenditure represents by far the largest share (82%) of the appropriations made available to the Ombudsman's Office and thus has a direct impact on the elasticity of the overall budget. It increases automatically as a result of the application of the Staff Regulations (automaticity of step advancements) and of the annual adjustments of salaries expected in 2025 (1.2% and 4.6%) and in 2026 (0.6% and 3.4%). An abatement rate (2%) is applied to the staff salary budget based on the assumption that posts are not occupied at 100% throughout the year and not all posts are filled at the highest possible level.

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3. OPERATIONAL EXPENDITURE

Operational expenditure

The increase in costs as regards operational expenditure ($+ \in 387\,870$) is mainly due to two factors that are largely beyond the Ombudsman's control. The first factor concerns the offices which the Ombudsman rents from the European Parliament. According to the evolution of the reference index on the basis of which they are calculated by Parliament annually, the rent and the building-related costs will increase by $\in 203\,206$ in 2026, while the rented space will remain the same. The second factor concerns the provision of inter-institutional services. In the framework of its service level agreement with the European Commission for the use of its IT financial system, the European Ombudsman will have to pay fees amounting to $\in 200\,000$ for the onboarding in Summa, the next generation-corporate financial system, which will replace ABAC and which is planned in January 2027.

The Office has successfully integrated Artificial Intelligence (AI) into the translation processes for the European Ombudsman's website. During 2023 and 2024, this has not only made the website more accessible and inclusive by providing content in various languages, but has also minimized the expenditure on translations. This allowed the Office to reduce appropriations for 'translations' by \in 70 000 in 2025. The increased use of AI in this area makes it possible to further decrease the appropriations requested in 2026 for 'translations' by \in 100 000.

Looking forward, the Office intends to reinvest these funds (€ 56 764) to cover the higher cost of ICT licenses and of ICT development tasks, which the European Ombudsman outsources through an inter-institutional framework contract. These tasks are needed mainly to upgrade IT tools, in particular the Ombudsman's complaint management system.

4. CONCLUSION

The appropriations requested for 2026 show a total of \in 16 836 800, which represents an increase of \in 1 277 882, or + 8.21% compared to the 2025 budget.

The proposed increase mainly results from (i) the increase in salary related expenditure, (ii) the increase of building-related costs determined by the European Parliament, which makes offices available to the European Ombudsman in its buildings in Brussels and Strasbourg and (iii) the increase of costs of providing interinstitutional services to the European Ombudsman.

SECTION VIII — EUROPEAN OMBUDSMAN

REVENUE — REVENUE

Figures

Title	Heading	2026 estimate	2025 estimate	2024 out-turn
3	ADMINISTRATIVE REVENUE	2 256 791	1 963 256	1 865 489,75
4	FINANCIAL REVENUE, DEFAULT INTEREST AND FINES	p.m.	p.m.	59,47
6	REVENUE, CONTRIBUTIONS AND REFUNDS RELATED TO UNION POLICIES	p.m.	p.m.	0,—
	Total	2 256 791	1 963 256	1 865 549,22

TITLE 3 — ADMINISTRATIVE REVENUE

Figures

Title Chapter	Heading	2026 estimate	2025 estimate	2024 out-turn
3 0	REVENUE FROM STAFF	2 256 791	1 963 256	1 863 715,70
3 1	REVENUE LINKED TO PROPERTY	p.m.	p.m.	0,—
3 2	REVENUE FROM THE SUPPLY OF GOODS, SERVICES AND WORK — ASSIGNED REVENUE	p.m.	p.m.	0,—
3 3	OTHER ADMINISTRATIVE REVENUE	p.m.	p.m.	1 774,05
	Title 3 — Total	2 256 791	1 963 256	1 865 489,75

CHAPTER 30 — REVENUE FROM STAFF

Figures

Title Chapter Article Item	Heading	2026 estimate	2025 estimate	2024 out-turn	2024/2026
3 0	REVENUE FROM STAFF				
300	Taxes and levies				
3000	Tax on remunerations	1 007 391	915 272	819 659,37	81,36 %
3 0 0 1	Special levies on remunerations	186 220	167 874	149 473,73	80,27 %
	Article 3 0 0 — Subtotal	1 193 611	1 083 146	969 133,10	81,19 %
301	Contributions to the pension scheme				
3 0 1 0	Staff contributions to the pension scheme	1 063 180	880 110	894 582,60	84,14 %
3 0 1 1	Transfer or purchase of pension rights by staff	p.m.	p.m.	0,—	
3 0 1 2	Contributions to the pension scheme by staff on leave	p.m.	p.m.	0,—	
	Article 3 0 1 — Subtotal	1 063 180	880 110	894 582,60	84,14 %
	Chapter 3 0 — Total	2 256 791	1 963 256	1 863 715,70	82,58 %

EN EN

Article 3 0 0 — Taxes and levies

Item 3 0 0 0 — Tax on remunerations

Figures

2026 estimate	2025 estimate	2024 out-turn
1 007 391	915 272	819 659,37

Legal basis

Staff Regulations of Officials of the European Union.

Conditions of Employment of Other Servants of the European Union.

Protocol on the privileges and immunities of the European Union, and in particular Article 12 thereof.

Regulation No 422/67/EEC, No 5/67/Euratom of the Council of 25 July 1967 determining the emoluments of the President and Members of the Commission, of the President, Judges, Advocates-General and Registrar of the Court of Justice, of the President, Members and Registrar of the General Court and of the President, Members and Registrar of the European Union Civil Service Tribunal (OJ 187, 8.8.1967, p. 1, ELI: http://data.europa.eu/eli/reg/1967/422/oj).

Regulation (EEC, Euratom, ECSC) No 260/68 of the Council of 29 February 1968 laying down the conditions and procedure for applying the tax for the benefit of the European Communities (OJ L 56, 4.3.1968, p. 8, ELI: http://data.europa.eu/eli/reg/1968/260/oj).

Council Regulation 2016/300 of 29 February 2016 determining the emoluments of EU high-level public office holders (OJ L 58, 4.3.2016, p. 1), ELI: http://data.europa.eu/eli/reg/2016/300/oj)..

Regulation (EU, Euratom) 2021/1163 of the European Parliament of 24 June 2021 laying down the regulations and general conditions governing the performance of the Ombudsman's duties (Statute of the European Ombudsman) and repealing Decision 94/262/ECSC, EC, Euratom of the European Parliament (OJ L 253, 16.7.2021, p. 1, ELI: http://data.europa.eu/eli/reg/2021/1163/oj).

Item 3 0 0 1 — Special levies on remunerations

Figures

2026 estimate	2025 estimate	2024 out-turn
186 220	167 874	149 473,73

Remarks

The provisions concerning the temporary contribution applied until 30 June 2003. Therefore, this item is intended to record any revenue resulting from the residual amount of the temporary contribution from the salaries of Members of the Commission, officials and other servants in active employment.

Legal basis

Staff Regulations of Officials of the European Union, in particular Article 66a thereof.

Conditions of Employment of Other Servants of the European Union.

Protocol on the privileges and immunities of the European Union, and in particular Article 12 thereof.

Regulation No 422/67/EEC, No 5/67/Euratom of the Council of 25 July 1967 determining the emoluments of the President and Members of the Commission, of the President, Judges, Advocates-General and Registrar of the Court of Justice, of the President, Members and Registrar of the General Court and of the President, Members and Registrar of the European Union Civil Service Tribunal (OJ 187, 8.8.1967, p. 1, ELI: http://data.europa.eu/eli/reg/1967/422/oj).

Council Regulation 2016/300 of 29 February 2016 determining the emoluments of EU high-level public office holders (OJ L 58, 4.3.2016, p. 1), ELI: http://data.europa.eu/eli/reg/2016/300/oj).

Regulation (EU, Euratom) 2021/1163 of the European Parliament of 24 June 2021 laying down the regulations and general conditions governing the performance of the Ombudsman's duties (Statute of the European Ombudsman) and repealing Decision 94/262/ECSC, EC, Euratom of the European Parliament(OJ L 253, 16.7.2021, p. 1, ELI: http://data.europa.eu/eli/reg/2021/1163/oj).

Article 3 0 1 — Contributions to the pension scheme

Item 3 0 1 0 — Staff contributions to the pension scheme

Figures

2026 estimate	2025 estimate	2024 out-turn
1 063 180	880 110	894 582,60

Legal basis

Staff Regulations of Officials of the European Union.

Item 3 0 1 1 — Transfer or purchase of pension rights by staff

Figures

2026 estimate	2025 estimate	2024 out-turn
p.m.	p.m.	0,—

Legal basis

Staff Regulations of Officials of the European Union.

Item 3 0 1 2 — Contributions to the pension scheme by staff on leave

2026 estimate	2025 estimate	2024 out-turn
p.m.	p.m.	0,—

Legal basis

Staff Regulations of Officials of the European Union.

Conditions of Employment of Other Servants of the European Union.

CHAPTER 31 — REVENUE LINKED TO PROPERTY

Figures

Title Chapter Article Item	Heading	2026 estimate	2025 estimate	2024 out-turn	2024/2026
3 1	REVENUE LINKED TO PROPERTY				
310	Sale of immovable property — Assigned revenue	p.m.	p.m.	0,—	
3 1 1	Sale of other property	p.m.	p.m.	0,—	
312	Letting and subletting immovable property — Assigned				
	revenue	p.m.	p.m.	0,—	
	Chapter 3 1 — Total	p.m.	p.m.	0,—	

Article 3 1 0 — Sale of immovable property — Assigned revenue

Figures

2026 estimate	2025 estimate	2024 out-turn
p.m.	p.m.	0,—

Remarks

This article is intended to record revenue from the sale of immovable property belonging to the institution.

In accordance with Article 21(3) of the Financial Regulation, this revenue is to be considered as assigned revenue and gives rise to the entry of additional appropriations on the lines which bore the initial expenditure giving rise to the corresponding revenue.

Article 3 1 1 — Sale of other property

Figures

2026 estimate	2025 estimate	2024 out-turn
p.m.	p.m.	0,—

Remarks

This article is intended to record revenue from the sale or part-exchange of other property belonging to the institution. It also records the proceeds from the sale of vehicles, equipment, installations, materials, and scientific and technical apparatus which are being replaced or scrapped when the book value is fully depreciated.

Article 3 1 2 — Letting and subletting immovable property — Assigned revenue

Figures

2026 estimate	2025 estimate	2024 out-turn
p.m.	p.m.	0,—

Remarks

In accordance with Article 21(3) of the Financial Regulation, this revenue is to be considered as assigned revenue and gives rise to the entry of additional appropriations on the lines which bore the initial expenditure giving rise to the corresponding revenue.

CHAPTER 3 2 — REVENUE FROM THE SUPPLY OF GOODS, SERVICES AND WORK — ASSIGNED REVENUE

Figures

Title Chapter Article Item	Heading	2026 estimate	2025 estimate	2024 out-turn	2024/2026
3 2	REVENUE FROM THE SUPPLY OF GOODS, SERVICES AND WORK — ASSIGNED REVENUE				
3 2 0	Revenue from the supply of goods, services and work — Assigned revenue				
3 2 0 2	Revenue from the supply of goods, services and work for other Union institutions, bodies, offices and agencies —				
	Assigned revenue	p.m.	p.m.	0,—	
	Article 3 2 0 — Subtotal	p.m.	p.m.	0,—	
321	Refunds by other institutions or bodies of mission				
	allowances — Assigned revenue	p.m.	p.m.	0,—	
3 2 2	Revenue from third parties in respect of goods, services or				
	work — Assigned revenue	p.m.	p.m.	0,—	
	Chapter 3 2 — Total	p.m.	p.m.	0,—	

Article 3 2 0 — Revenue from the supply of goods, services and work — Assigned revenue

Item 3 2 0 2 — Revenue from the supply of goods, services and work for other Union institutions, bodies, offices and agencies — Assigned revenue

Figures

2026 estimate	2025 estimate	2024 out-turn
p.m.	p.m.	0,—

Remarks

In accordance with Article 21(3) of the Financial Regulation, this revenue is to be considered as assigned revenue and gives rise to the entry of additional appropriations on the lines which bore the initial expenditure giving rise to the corresponding revenue.

Article 3 2 1 — Refunds by other institutions or bodies of mission allowances — Assigned revenue

Figures

2026 estimate	2025 estimate	2024 out-turn
p.m.	p.m.	0,—

Remarks

In accordance with Article 21(3) of the Financial Regulation, this revenue is to be considered as assigned revenue and gives rise to the entry of additional appropriations on the lines which bore the initial expenditure giving rise to the corresponding revenue.

Article 3 2 2 — Revenue from third parties in respect of goods, services or work — Assigned revenue

Figures

2026 estimate	2025 estimate	2024 out-turn
p.m.	p.m.	0,—

Remarks

In accordance with Article 21(3) of the Financial Regulation, this revenue is to be considered as assigned revenue and gives rise to the entry of additional appropriations on the lines which bore the initial expenditure giving rise to the corresponding revenue.

CHAPTER 33 — OTHER ADMINISTRATIVE REVENUE

Figures

Title Chapter Article Item	Heading	2026 estimate	2025 estimate	2024 out-turn	2024/2026
3 3	OTHER ADMINISTRATIVE REVENUE				
3 3 0	Repayment of amounts wrongly paid — Assigned revenue	p.m.	p.m.	1 774,05	
331	Revenue for a specific purpose (income from foundations, subsidies, gifts and bequests) — Assigned revenue	p.m.	p.m.	0,—	
3 3 3	Insurance payments received — Assigned revenue	p.m.	p.m.	0,—	
3 3 8	Other revenue from administrative operations — Assigned revenue	p.m.	p.m.	0,—	
3 3 9	Other revenue from administrative operations	p.m.	p.m.	0,—	
	Chapter 3 3 — Total	p.m.	p.m.	1 774,05	

Article 3 3 0 — Repayment of amounts wrongly paid — Assigned revenue

2026 estimate	2025 estimate	2024 out-turn
p.m.	p.m.	1 774,05

Remarks

In accordance with Article 21(3) of the Financial Regulation, this revenue is to be considered as assigned revenue and gives rise to the entry of additional appropriations on the lines which bore the initial expenditure giving rise to the corresponding revenue.

Article 3 3 1 — Revenue for a specific purpose (income from foundations, subsidies, gifts and bequests) — Assigned revenue

Figures

2026 estimate	2025 estimate	2024 out-turn
p.m.	p.m.	0,—

Remarks

In accordance with Article 21(2) of the Financial Regulation, this revenue is to be considered as assigned revenue and gives rise to the entry of additional appropriations on the lines which bore the initial expenditure giving rise to the corresponding revenue.

Article 3 3 3 — Insurance payments received — Assigned revenue

Figures

2026 estimate	2025 estimate	2024 out-turn
p.m.	p.m.	0,—

Remarks

In accordance with Article 21(3) of the Financial Regulation, this revenue is to be considered as assigned revenue and gives rise to the entry of additional appropriations on the lines which bore the initial expenditure giving rise to the corresponding revenue.

Article 3 3 8 — Other revenue from administrative operations — Assigned revenue

Figures

2026 estimate	2025 estimate	2024 out-turn
p.m.	p.m.	0,—

Remarks

This article is intended to record other contributions and refunds in connection with the administrative operations of the institution.

In accordance with Article 21(3) of the Financial Regulation, this revenue is to be considered as assigned revenue and gives rise to the entry of additional appropriations on the lines which bore the initial expenditure giving rise to the corresponding revenue.

Article 3 3 9 — Other revenue from administrative operations

Figures

2026 estimate	2025 estimate	2024 out-turn
p.m.	p.m.	0,—

Remarks

This article is intended to record other revenue from administrative operations.

TITLE 4 — FINANCIAL REVENUE, DEFAULT INTEREST AND FINES

Figures

Title Chapter	Heading	2026 estimate	2025 estimate	2024 out-turn
4 0	REVENUE FROM INVESTMENTS AND ACCOUNTS	p.m.	p.m.	59,47
	Title 4 — Total	p.m.	p.m.	59,47

CHAPTER 40 — REVENUE FROM INVESTMENTS AND ACCOUNTS

Figures

Title Chapter Article Item	Heading	2026 estimate	2025 estimate	2024 out-turn	2024/2026
4 0	REVENUE FROM INVESTMENTS AND ACCOUNTS				
400	Revenue from investments, loans granted and bank				
	accounts	p.m.	p.m.	59,47	
	Chapter 4 0 — Total	p.m.	p.m.	59,47	

Article 400 — Revenue from investments, loans granted and bank accounts

Figures

2026 estimate	2025 estimate	2024 out-turn
p.m.	p.m.	59,47

Remarks

This article is intended to record revenue from investments, loans granted and bank and other interest on the institution's accounts.

TITLE 6 — REVENUE, CONTRIBUTIONS AND REFUNDS RELATED TO UNION POLICIES

Title Chapter	Heading	2026 estimate	2025 estimate	2024 out-turn
6 6	OTHER CONTRIBUTIONS AND REFUNDS	p.m.	p.m.	0,—
	Title 6 — Total	p.m.	p.m.	0,—

CHAPTER 66 — OTHER CONTRIBUTIONS AND REFUNDS

Figures

Title Chapter Article Item	Heading	2026 estimate	2025 estimate	2024 out-turn	2024/2026
6 6	OTHER CONTRIBUTIONS AND REFUNDS				
668	Other contributions and refunds — Assigned revenue	p.m.	p.m.	0,—	
	Chapter 6 6 — Total	p.m.	p.m.	0,—	

Article 6 6 8 — Other contributions and refunds — Assigned revenue

Figures

2026 estimate	2025 estimate	2024 out-turn
p.m.	p.m.	0,—

Remarks

This article is intended to accommodate any revenue not provided for in other parts of Title 6 which, in accordance with Article 21 of the Financial Regulation, is to be considered as assigned revenue and gives rise to the entry of additional appropriations on the lines which bore the initial expenditure giving rise to the corresponding revenue.

EXPENDITURE — EXPENDITURE

Figures

Title	Heading	2026 appropriations	2025 appropriations	2024 out-turn
1	EXPENDITURE RELATING TO PERSONS WORKING WITH THE INSTITUTION	13 745 000	12 854 988	11 030 767,96
2	BUILDINGS, FURNITURE, EQUIPMENT AND MISCELLANEOUS OPERATING EXPENDITURE	2 485 089	2 450 530	2 243 652,91
3	EXPENDITURE RESULTING FROM GENERAL FUNCTIONS CARRIED OUT BY THE INSTITUTION	279 300	253 400	229 582,35
10	OTHER EXPENDITURE	p.m.	p.m.	0,—
	!!Missing Destination!!			0,— 0,—
	Total	16 509 389	15 558 918	13 504 003,22
	!!Missing Destination!!			0,—

TITLE 1 — EXPENDITURE RELATING TO PERSONS WORKING WITH THE INSTITUTION

Title Chapter	Heading	FF	2026 appropriations	2025 appropriations	2024 out-turn
10	MEMBERS OF THE INSTITUTION	7	627 000	837 000	516 982,64
1 2	OFFICIALS AND TEMPORARY STAFF	7	11 953 000	10 900 000	9 564 141,23
1 4	OTHER STAFF AND OUTSIDE SERVICES	7	845 000	816 500	623 265,22
	OTHER EXPENDITURE RELATING TO PERSONS WORKING WITH THE INSTITUTION	7	320 000	301 488	326 378,87

Title Chapter	Heading	FF	2026 appropriations	2025 appropriations	2024 out-turn
	Title 1 — Total		13 745 000	12 854 988	11 030 767,96

CHAPTER 10 — MEMBERS OF THE INSTITUTION

Figures

Title Chapter Article Item	Heading	FF	2026 appropriations	2025 appropriations	2024 out-turn	2024/2026
1 0	MEMBERS OF THE INSTITUTION					
100	Salaries, allowances and payments related to salaries	7.2	575 000	550 000	468 482,64	81,48 %
102	Temporary allowances	7.2	p.m.	p.m.	0,—	
103	Pensions	7.2	p.m.	p.m.	0,—	
104	Mission expenses	7.2	50 000	50 000	48 500,00	97,00 %
105	Language and data-processing courses	7.2	2 000	2 000	0,—	
108	Allowances and expenses on entering and leaving the					
	service	7.2	p.m.	235 000	0,—	
	Chapter 1 0 — Total		627 000	837 000	516 982,64	82,45 %

Article 1 0 0 — Salaries, allowances and payments related to salaries

Figures (Non-differentiated appropriations)

2026 appropriations	2025 appropriations	2024 out-turn
575 000	550 000	468 482,64

Remarks

This appropriation is intended to cover salaries, allowances and other payments related to the salary of the European Ombudsman, namely the institution's contributions towards insurance against accidents and occupational disease, the institution's contributions towards sickness insurance, birth grants, allowances payable in the event of death, annual medical visits, etc.

Legal basis

Regulation No 422/67/EEC, No 5/67/Euratom of the Council of 25 July 1967 determining the emoluments of the President and Members of the Commission, of the President, Judges, Advocates-General and Registrar of the Court of Justice, of the President, Members and Registrar of the General Court and of the President, Members and Registrar of the European Union Civil Service Tribunal (OJ 187, 8.8.1967, p. 1, ELI: http://data.europa.eu/eli/reg/1967/422/oj), and in particular Articles 4a, 11 and 14 thereof.

Council Regulation (EU) 2016/300 of 29 February 2016 determining the emoluments of EU high-level public office holders (OJ L 58, 4.3.2016, p. 1, ELI: http://data.europa.eu/eli/reg/2016/300/oj).

Regulation (EU, Euratom) 2021/1163 of the European Parliament of 24 June 2021 laying down the regulations and general conditions governing the performance of the Ombudsman's duties (Statute of the European Ombudsman) and repealing Decision 94/262/ECSC, EC, Euratom of the European Parliament (OJ L 253, 16.7.2021, p. 1, ELI: http://data.europa.eu/eli/reg/2021/1163/oj).

Article 1 0 2 — Temporary allowances

Figures (Non-differentiated appropriations)

2026 appropriations	2025 appropriations	2024 out-turn
p.m.	p.m.	0,—

Remarks

This appropriation is intended to cover transitional allowances, family allowances and weighting in respect of countries of residence.

Legal basis

Regulation No 422/67/EEC, No 5/67/Euratom of the Council of 25 July 1967 determining the emoluments of the President and Members of the Commission, of the President, Judges, Advocates-General and Registrar of the Court of Justice, of the President, Members and Registrar of the General Court and of the President, Members and Registrar of the European Union Civil Service Tribunal (OJ 187, 8.8.1967, p. 1, ELI: http://data.europa.eu/eli/reg/1967/422/oj), and in particular Article 7 thereof.

Council Regulation (EU) 2016/300 of 29 February 2016 determining the emoluments of EU high-level public office holders (OJ L 58, 4.3.2016, p. 1, ELI: http://data.europa.eu/eli/reg/2016/300/oj).

Regulation (EU, Euratom) 2021/1163 of the European Parliament of 24 June 2021 laying down the regulations and general conditions governing the performance of the Ombudsman's duties (Statute of the European Ombudsman) and repealing Decision 94/262/ECSC, EC, Euratom of the European Parliament (OJ L 253, 16.7.2021, p. 1, ELI: http://data.europa.eu/eli/reg/2021/1163/oj).

Article 103 — Pensions

Figures (Non-differentiated appropriations)

2026 appropriations	2025 appropriations	2024 out-turn
p.m.	p.m.	0,—

Remarks

Retirement pensions of former European Ombudsmen, as well as the survivors' pensions of widows and orphans and the weightings applied in respect of their countries of residence, are borne by the Commission. This appropriation is intended to cover those costs that are not covered by the Commission, notably the European Ombudsman's contribution to the Union's sickness insurance scheme.

Legal basis

Regulation No 422/67/EEC, No 5/67/Euratom of the Council of 25 July 1967 determining the emoluments of the President and Members of the Commission, of the President, Judges, Advocates-General and Registrar of the Court of Justice, of the President, Members and Registrar of the General Court and of the President, Members and Registrar of the European Union Civil Service Tribunal (OJ 187, 8.8.1967, p. 1, ELI: http://data.europa.eu/eli/reg/1967/422/oj), and in particular Articles 8, 9, 15 and 18 thereof.

Council Regulation 2016/300 of 29 February 2016 determining the emoluments of EU high-level public office holders (OJ L 58, 4.3.2016, p. 1), ELI: http://data.europa.eu/eli/reg/2016/300/oj).

Regulation (EU, Euratom) 2021/1163 of the European Parliament of 24 June 2021 laying down the regulations and general conditions governing the performance of the Ombudsman's duties (Statute of the European Ombudsman) and repealing Decision 94/262/ECSC, EC, Euratom of the European Parliament (OJ L 253, 16.7.2021, p. 1, ELI: http://data.europa.eu/eli/reg/2021/1163/oj).

Article 1 0 4 — Mission expenses

Figures (Non-differentiated appropriations)

2026 appropriations	2025 appropriations	2024 out-turn
50 000	50 000	48 500,00

Remarks

This appropriation is intended to cover travel expenses, daily subsistence allowances while on missions and additional or exceptional expenditure incurred on mission.

The amount of assigned revenue in accordance with Article 21(3) of the Financial Regulation is estimated at EUR 1 000.

Legal basis

Regulation No 422/67/EEC, No 5/67/Euratom of the Council of 25 July 1967 determining the emoluments of the President and Members of the Commission, of the President, Judges, Advocates-General and Registrar of the Court of Justice, of the President, Members and Registrar of the General Court and of the President, Members and Registrar of the European Union Civil Service Tribunal (OJ 187, 8.8.1967, p. 1, ELI: http://data.europa.eu/eli/reg/1967/422/oj), and in particular Article 6 thereof.

Council Regulation 2016/300 of 29 February 2016 determining the emoluments of EU high-level public office holders (OJ L 58, 4.3.2016, p. 1), ELI: http://data.europa.eu/eli/reg/2016/300/oj)..

Regulation (EU, Euratom) 2021/1163 of the European Parliament of 24 June 2021 laying down the regulations and general conditions governing the performance of the Ombudsman's duties (Statute of the European Ombudsman) and repealing Decision 94/262/ECSC, EC, Euratom of the European Parliament (OJ L 253, 16.7.2021, p. 1, ELI: http://data.europa.eu/eli/reg/2021/1163/oj).

Article 1 0 5 — Language and data-processing courses

Figures (Non-differentiated appropriations)

2026 appropriations	2025 appropriations	2024 out-turn
2 000	2 000	0,—

Remarks

This appropriation is intended to cover expenses incurred in attending language courses or other professional training seminars.

Article 108 — Allowances and expenses on entering and leaving the service

Figures (Non-differentiated appropriations)

2026 appropriations	2025 appropriations	2024 out-turn
p.m.	235 000	0,—

Remarks

This appropriation is intended to cover travel expenses due to the European Ombudsman (including his or her family) on taking up duty or leaving the institution, installation and resettlement allowances due to the European Ombudsman on taking up duty or leaving the institution, and removal expenses due to the European Ombudsman on taking up duty or leaving the institution.

Legal basis

Regulation No 422/67/EEC, No 5/67/Euratom of the Council of 25 July 1967 determining the emoluments of the President and Members of the Commission, of the President, Judges, Advocates-General and Registrar of the Court of Justice, of the President, Members and Registrar of the General Court and of the President, Members and Registrar of the European Union Civil Service Tribunal (OJ 187, 8.8.1967, p. 1, ELI: http://data.europa.eu/eli/reg/1967/422/oj), and in particular Article 5 thereof.

Council Regulation 2016/300 of 29 February 2016 determining the emoluments of EU high-level public office holders (OJ L 58, 4.3.2016, p. 1).

Regulation (EU, Euratom) 2021/1163 of the European Parliament of 24 June 2021 laying down the regulations and general conditions governing the performance of the Ombudsman's duties (Statute of the European Ombudsman) and repealing Decision 94/262/ECSC, EC, Euratom of the European Parliament (OJ L 253, 16.7.2021, p. 1, ELI: http://data.europa.eu/eli/reg/2021/1163/oj).

CHAPTER 12 — OFFICIALS AND TEMPORARY STAFF

Title Chapter Article Item	Heading	FF	2026 appropriations	2025 appropriations	2024 out-turn	2024/2026
1 2	OFFICIALS AND TEMPORARY STAFF					
120	Remuneration and other entitlements					
1 2 0 0	Remuneration and allowances	7.2	11 920 000	10 867 000	9 557 986,50	80,18 %
1 2 0 2	Paid overtime	7.2	3 000	3 000	0,—	
1 2 0 4	Entitlements on entering the service, transfer and leaving the service	7.2	30 000	30 000	6 154,73	20,52 %
	Article 1 2 0 — Subtotal		11 953 000	10 900 000	9 564 141,23	80,01 %
122	Allowances upon early termination of service					
1 2 2 0	Allowances for staff retired in the interests of the service	7.2	p.m.	p.m.	0,—	
1 2 2 2	Allowances for staff whose service is terminated and special retirement scheme for officials and temporary staff	7.2	p.m.	p.m.	0,—	
	Article 1 2 2 — Subtotal		p.m.	p.m.	0,—	
	Chapter 1 2 — Total		11 953 000	10 900 000	9 564 141,23	80,01 %

Article 1 2 0 — Remuneration and other entitlements

Item 1 2 0 0 — Remuneration and allowances

Figures (Non-differentiated appropriations)

2026 appropriations	2025 appropriations	2024 out-turn
11 920 000	10 867 000	9 557 986,50

Remarks

A standard abatement of 2% has been applied to this appropriation.

This appropriation is mainly intended to cover, for officials and temporary staff holding a post provided for in the establishment plan:

- salaries, allowances and payments related to salaries,
- insurance against sickness, accidents and occupational disease and other social security charges,
- flat-rate overtime allowances,
- miscellaneous allowances and grants,
- payment of travel expenses for officials or temporary staff, their spouses and dependants from their place of employment to their place of origin,
- the impact of salary weightings applicable to remuneration and to the part of emoluments transferred to a country other than the country of employment,
- unemployment insurance for temporary staff and payments by the institution to temporary staff in order to constitute or maintain their pension rights in their countries of origin.

Legal basis

Staff Regulations of Officials of the European Union.

Conditions of Employment of Other Servants of the European Union.

Item 1 2 0 2 — Paid overtime

Figures (Non-differentiated appropriations)

2026 appropriations	2025 appropriations	2024 out-turn
3 000	3 000	0,—

Remarks

This appropriation is intended to cover the payment of overtime under the conditions set out in the legal basis.

Legal basis

Staff Regulations of Officials of the European Union, and in particular Article 56 thereof and Annex VI thereto.

Conditions of Employment of Other Servants of the European Union.

Item 1 2 0 4 — Entitlements on entering the service, transfer and leaving the service

Figures (Non-differentiated appropriations)

2026 appropriations	2025 appropriations	2024 out-turn
30 000	30 000	6 154,73

Remarks

This appropriation is intended to cover:

- travel expenses due to officials and temporary staff (including their families) entering or leaving the service or being transferred to another place of employment,
- installation/resettlement allowances and removal expenses due to officials and temporary staff obliged to change their place of residence on taking up duty, on transfer to a new place of employment and on finally leaving the institution and resettling elsewhere,
- daily subsistence allowances for officials and temporary staff who provide evidence that they must change their place of residence on taking up duty or transferring to a new place of employment,
- compensation for a probationary official who is dismissed because his or her work is obviously inadequate,
- compensation for a member of the temporary staff whose contract is terminated by the institution.

Legal basis

Staff Regulations of Officials of the European Union.

Conditions of Employment of Other Servants of the European Union.

Article 1 2 2 — Allowances upon early termination of service

Item 1 2 2 0 — Allowances for staff retired in the interests of the service

Figures (Non-differentiated appropriations)

2026 appropriations 2025 appropriations		2024 out-turn		
p.m.	p.m.	0,—		

Remarks

This appropriation is intended to cover the allowances payable to officials:

— assigned non-active status in connection with action to reduce the number of posts in the institution,

— holding an AD 16, AD 15 or AD 14 grade post who are retired in the interests of the service.

It also covers the employer's contribution to sickness insurance and the impact of weightings applicable to these allowances.

Legal basis

Staff Regulations of Officials of the European Union, and in particular Articles 41 and 50 thereof and Annex IV thereto.

Item 1 2 2 2 — Allowances for staff whose service is terminated and special retirement scheme for officials and temporary staff

Figures (Non-differentiated appropriations)

2026 appropriations 2025 appropriations		2024 out-turn		
p.m.	p.m.	0,—		

Remarks

This appropriation is intended to cover:

- allowances payable under the conditions set out in the legal basis,
- the employer's contribution towards sickness insurance for recipients of allowances,
- the effect of weightings applicable to the various allowances.

Legal basis

Staff Regulations of Officials of the European Union, and in particular Articles 64 and 72 thereof.

CHAPTER 14 — OTHER STAFF AND OUTSIDE SERVICES

Title Chapter Article Item	Heading	FF	2026 appropriations	2025 appropriations	2024 out-turn	2024/2026
1 4	OTHER STAFF AND OUTSIDE SERVICES					
140	Other staff and external persons					
1 4 0 0	Other staff	7.2	585 000	560 000	442 845,56	75,70 %
1 4 0 4	Graduate traineeships, grants and exchanges of officials	7.2	260 000	256 500	180 419,66	69,39 %
	Article 1 4 0 — Subtotal		845 000	816 500	623 265,22	73,76 %
	Chapter 14 — Total		845 000	816 500	623 265,22	73,76 %

Article 1 40 — Other staff and external persons

Item 1 4 0 0 — Other staff

Figures (Non-differentiated appropriations)

2026 appropriations	2025 appropriations	2024 out-turn
585 000	560 000	442 845,56

Remarks

This appropriation is mainly intended to cover:

- the remuneration of other staff including contract and local staff and special advisers (within the meaning of the Conditions of Employment of Other Servants of the European Union), employer's contributions to the various social security schemes and the impact of salary weightings applicable to the remuneration of these staff.
- fees of staff paid under the arrangements for the provision of services and, in special cases, the employment of temporary agency staff.

Legal basis

Conditions of Employment of Other Servants of the European Union.

Item 1 4 0 4 — Graduate traineeships, grants and exchanges of officials

Figures (Non-differentiated appropriations)

2026 appropriations	2025 appropriations	2024 out-turn
260 000	256 500	180 419,66

Remarks

This appropriation is intended to cover:

- allowances, travel and mission expenses for trainees, and accident and sickness insurance during courses,
- expenditure arising from movements of staff between the European Ombudsman and the public sector in the Member States or other countries specified in the rules.

Legal basis

European Ombudsman's decision concerning traineeships and European Ombudsman's decision concerning seconded international, national and regional or local officials to the European Ombudsman's office.

CHAPTER 16 — OTHER EXPENDITURE RELATING TO PERSONS WORKING WITH THE INSTITUTION

Figures

Title Chapter Article Item	Heading	FF	2026 appropriations	2025 appropriations	2024 out-turn	2024/2026
1 6	OTHER EXPENDITURE RELATING TO PERSONS WORKING WITH THE INSTITUTION					
161	Expenditure relating to staff management					
1610	Expenditure on recruitment	7.2	3 000	3 000	0,—	
1612	Further training	7.2	90 000	90 000	86 654,13	96,28 %
	Article 1 6 1 — Subtotal		93 000	93 000	86 654,13	93,18 %
163	Measures to assist the institution's staff					
1630	Social welfare	7.2	p.m.	p.m.	0,—	
1631	Mobility	7.2	17 000	18 000	15 006,70	88,27 %
1632	Social contact between members of staff and other social measures	7.2	7 000	7 000	6 133,56	87,62 %
	Article 1 6 3 — Subtotal		24 000	25 000	21 140,26	88,08 %
165	Activities relating to all persons working with the institution					
1650	European Schools	7.1	153 000	133 488	168 584,48	110,19 %
1651	Crèches and childcare facilities	7.2	50 000	50 000	50 000,00	100,00 %
	Article 1 6 5 — Subtotal		203 000	183 488	218 584,48	107,68 %
	Chapter 1 6 — Total		320 000	301 488	326 378,87	101,99 %

Article 1 6 1 — Expenditure relating to staff management

Item 1 6 1 0 — Expenditure on recruitment

Figures (Non-differentiated appropriations)

2026 appropriations	2025 appropriations	2024 out-turn
3 000	3 000	0,—

Remarks

This appropriation is intended to cover:

- expenditure on organising the competitions provided for in Article 3 of Decision 2002/621/EC and travel and subsistence expenses for applicants called for interviews and medical examinations,
- the costs of organising procedures for selecting officials and other staff.

In cases duly justified by operating requirements and after consulting the European Personnel Selection Office, this appropriation may be used for competitions organised by the institution itself.

Legal basis

Staff Regulations of Officials of the European Union, and in particular Articles 27 to 31 and 33 thereof and Annex III thereto.

Decision 2002/620/EC of the European Parliament, the Council, the Commission, the Court of Justice, the Court of Auditors, the Economic and Social Committee, the Committee of the Regions and the European Ombudsman of 25 July 2002 establishing a European Communities Personnel Selection Office (OJ L 197, 26.7.2002, p. 53, ELI: http://data.europa.eu/eli/dec/2002/620/oj).

Decision 2002/621/EC of the Secretaries-General of the European Parliament, the Council and the Commission, the Registrar of the Court of Justice, the Secretaries-General of the Court of Auditors, the Economic and Social Committee and the Committee of the Regions, and the representative of the European Ombudsman of 25 July 2002 on the organisation and operation of the European Communities Personnel Selection Office (OJ L 197, 26.7.2002, p. 56, ELI: http://data.europa.eu/eli/dec/2002/621/oj).

Item 1 6 1 2 — Further training

Figures (Non-differentiated appropriations)

2026 appropriations	2025 appropriations	2024 out-turn
90 000	90 000	86 654,13

Remarks

This appropriation is intended to cover:

- expenditure on training for improving staff skills and the performance and efficiency of the institution,
- expenditure on transport costs, the payment of daily mission allowances and the ancillary or exceptional expenses incurred in the performance of a mission, including ancillary costs relating to tickets and reservations (other than that in Article 3 0 0).

Legal basis

Staff Regulations of Officials of the European Union, and in particular Article 24a thereof.

Conditions of Employment of Other Servants of the European Union.

Article 1 6 3 — Measures to assist the institution's staff

Item 1 6 3 0 — Social welfare

Figures (Non-differentiated appropriations)

2026 appropriations	2025 appropriations	2024 out-turn	
p.m.	p.m.	0,—	

Remarks

This appropriation is intended to cover:

- as part of an interinstitutional policy to assist people with disabilities in the following categories:
 - officials and temporary staff in active employment,

- spouses of officials and temporary staff in active employment,
- all dependent children within the meaning of the Staff Regulations of Officials of the European Union,

the reimbursement, subject to budgetary ceilings and once any national entitlements granted in the country of residence or of origin have been exhausted, of non-medical expenditure that is recognised as necessary, results from disability, is duly substantiated and is not covered by the Joint Sickness Insurance Scheme,

— action taken in respect of officials and other servants in particularly difficult situations.

Legal basis

Staff Regulations of Officials of the European Union, and in particular Article 9(3), and Article 76 thereof.

European Ombudsman's decision of 15 January 2004 adopting the rules on social assistance to officials and other staff of the European Ombudsman's office.

Item 1 6 3 1 — Mobility

Figures (Non-differentiated appropriations)

2026 appropriations	2025 appropriations	2024 out-turn	
17 000	18 000	15 006,70	

Remarks

This appropriation is intended to finance the scheme supporting:

- the use of sustainable multimodal transport options, including cycling, walking and public transportation, to come to work,
- the acquisition and maintenance of service bicycles, organisation of awareness raising events, etc.,

following the commitment of the institutions of the Union to reducing their CO₂ emissions and the Union's objectives expressed in the European Green Deal.

Item 1 6 3 2 — Social contact between members of staff and other social measures

Figures (Non-differentiated appropriations)

2026 appropriations	2025 appropriations	2024 out-turn
7 000	7 000	6 133,56

Remarks

This appropriation is intended to encourage and provide financial backing for schemes to promote social contact between staff of different nationalities, for example subsidies to staff clubs, associations and cultural activities, and to make a contribution to the cost of activities organised by the staff committee (cultural, leisure activities, meals, etc.).

It also covers financial participation in interinstitutional social activities.

Article 1 6 5 — Activities relating to all persons working with the institution

Item 1 6 5 0 — European Schools

Figures (Non-differentiated appropriations)

2026 appropriations	26 appropriations 2025 appropriations	
153 000	133 488	168 584,48

Remarks

This appropriation is intended to cover:

- the European Ombudsman's contribution to the Type II European Schools accredited by the Board of Governors of the European Schools, or
- the reimbursement to the Commission of the contribution to the Type II European Schools accredited by the Board of Governors of the European Schools paid by the Commission in the name and on behalf of the European Ombudsman and based on a Mandate and Service agreement signed with the Commission.

It will cover the cost for children of the European Ombudsman's staff enrolled in a Type II European School.

Legal basis

Commission Decision C(2013) 4886 of 1 August 2013 on the putting into effect of the EU contribution paid on a pro-rata basis to schools accredited by the Board of Governors of the European Schools according to the number of children of EU staff enrolled, replacing Commission Decision C(2009) 7719 as amended by Commission Decision C(2010) 7993 (OJ C 222, 2.8.2013, p. 8).

Item 1 6 5 1 — Crèches and childcare facilities

Figures (Non-differentiated appropriations)

2026 appropriations	2026 appropriations 2025 appropriations	
50 000	50 000	50 000,00

Remarks

This appropriation is intended to cover the European Ombudsman's contribution to the cost of the Early Childhood Centre and other crèches and childcare facilities (to be paid to the Commission).

TITLE 2 — BUILDINGS, FURNITURE, EQUIPMENT AND MISCELLANEOUS OPERATING EXPENDITURE

Title Chapter	Heading	FF	2026 appropriations	2025 appropriations	2024 out-turn
2 0	BUILDINGS AND ASSOCIATED COSTS	7	1 699 389	1 623 594	1 558 398,95
2 1	DATA PROCESSING, EQUIPMENT AND FURNITURE: PURCHASE, HIRE AND MAINTENANCE	7	444 000	387 236	399 868,07

Title Chapter	Heading	FF	2026 appropriations	2025 appropriations	2024 out-turn
2 3	CURRENT ADMINISTRATIVE EXPENDITURE	7	341 700	439 700	285 385,89
	Title 2 — Total		2 485 089	2 450 530	2 243 652,91

CHAPTER 20 — BUILDINGS AND ASSOCIATED COSTS

Figures

Title Chapter Article Item	Heading	FF	2026 appropriations	2025 appropriations	2024 out-turn	2024/2026
20	BUILDINGS AND ASSOCIATED COSTS					
200	Buildings					
2000	Rent	7.2	1 110 000	1 058 000	925 906,33	83,41 %
2001	Fitting-out and installation work	7.2	5 000	5 000	0,—	
2002	Cleaning, maintenance and energy consumption	7.2	225 589	215 594	295 346,62	130,92 %
2003	Security and surveillance of buildings	7.2	358 800	345 000	337 146,00	93,96 %
	Article 2 0 0 — Subtotal		1 699 389	1 623 594	1 558 398,95	91,70 %
	Chapter 2 0 — Total		1 699 389	1 623 594	1 558 398,95	91,70 %

Article 2 0 0 — Buildings

Item 2 0 0 0 — Rent

Figures (Non-differentiated appropriations)

2026 appropriations	2025 appropriations	2024 out-turn
1 110 000	1 058 000	925 906,33

Remarks

This appropriation is intended to cover rent for the buildings occupied by the European Ombudsman:

- premises in Strasbourg,
- premises in Brussels.

Legal basis

Administrative arrangement between the European Ombudsman and the European Parliament.

Item 2 0 0 1 — Fitting-out and installation work

Figures (Non-differentiated appropriations)

2026 appropriations	2025 appropriations	2024 out-turn	
5 000	5 000	0,—	

Remarks

This appropriation is intended to cover various kinds of fitting-out work, including in particular the installation of partitions, curtains, cables, painting, wall coverings, floor coverings, suspended ceilings and the related technical installations.

Legal basis

Administrative arrangement between the European Ombudsman and the European Parliament.

Item 2 0 0 2 — Cleaning, maintenance and energy consumption

Figures (Non-differentiated appropriations)

2026 appropriations	2025 appropriations	2024 out-turn	
225 589	215 594	295 346,62	

Remarks

This appropriation is intended to cover:

- the maintenance, upkeep, operating and cleaning costs for the buildings rented by the European Ombudsman.
- water, gas, electricity and heating costs.

Legal basis

Administrative arrangement between the European Ombudsman and the European Parliament.

Item 2 0 0 3 — Security and surveillance of buildings

Figures (Non-differentiated appropriations)

2026 appropriations	2025 appropriations	2024 out-turn	
358 800	345 000	337 146,00	

Remarks

This appropriation is intended to cover security costs for the buildings occupied by the European Ombudsman.

Legal basis

Administrative arrangement between the European Ombudsman and the European Parliament.

CHAPTER 2 1 — DATA PROCESSING, EQUIPMENT AND FURNITURE: PURCHASE, HIRE AND MAINTENANCE

Figures

Title Chapter Article Item	Heading	FF	2026 appropriations	2025 appropriations	2024 out-turn	2024/2026
2 1	DATA PROCESSING, EQUIPMENT AND FURNITURE: PURCHASE, HIRE AND MAINTENANCE					
210	Equipment, operating costs and services relating to data processing and telecommunications					
2 1 0 0	Purchase, servicing and maintenance of equipment and software, and related work	7.2	429 000	372 236	386 283,57	90,04 %
	Article 2 1 0 — Subtotal		429 000	372 236	386 283,57	90,04 %
2 1 2	Furniture	7.2	3 000	3 000	1 584,50	52,82 %
216	Vehicles	7.2	12 000	12 000	12 000,00	100,00 %
	Chapter 2 1 — Total		444 000	387 236	399 868,07	90,06 %

Remarks

In connection with public procurement, the institution will consult the other institutions on the contractual terms each of them has obtained.

Article 2 1 0 — Equipment, operating costs and services relating to data processing and telecommunications

Item 2 1 0 0 — Purchase, servicing and maintenance of equipment and software, and related work

Figures (Non-differentiated appropriations)

2026 appropriations	2025 appropriations	2024 out-turn
429 000	372 236	386 283,57

Remarks

This appropriation is intended to cover expenditure on:

- the purchase, hire, servicing and maintenance of equipment and development of software,
- assistance in connection with the operation and maintenance of data-processing systems,
- data-processing operations entrusted to third parties and other data-processing service expenditure,
- purchase, hire, servicing and maintenance of telecommunications equipment and other expenditure in connection with telecommunications (transmission networks, telephone switchboards, handsets and similar equipment, fax machines, telex systems, installation costs, etc.).

The amount of assigned revenue in accordance with Article 21(3) of the Financial Regulation is estimated at EUR 1 000.

Article 2 1 2 — Furniture

Figures (Non-differentiated appropriations)

2026 appropriations	2025 appropriations	2024 out-turn
3 000	3 000	1 584,50

Remarks

This appropriation is intended to cover the purchase, hire, maintenance and repair of furniture, including the purchase of ergonomic furniture, the replacement of worn-out and broken furniture and office machines.

Article 2 1 6 — Vehicles

Figures (Non-differentiated appropriations)

2026 appropriations	2025 appropriations	2024 out-turn
12 000	12 000	12 000,00

Remarks

This appropriation is intended to cover the acquisition, maintenance, use and repair of vehicles (service cars) and the hire of cars, taxis, coaches and lorries, with or without drivers, including the necessary insurance cover and the payment of eventual fines.

CHAPTER 23 — CURRENT ADMINISTRATIVE EXPENDITURE

Figures

Title Chapter Article Item	Heading	FF	2026 appropriations	2025 appropriations	2024 out-turn	2024/2026
2 3	CURRENT ADMINISTRATIVE EXPENDITURE					
230	Administrative expenditure					
2 3 0 0	Stationery, office supplies and miscellaneous consumables	7.2	3 500	3 500	3 104,51	88,70 %
2 3 0 1	Postage on correspondence and delivery charges	7.2	2 500	2 500	2 500,00	100,00 %
2 3 0 2	Telecommunications	7.2	3 500	4 500	2 811,98	80,34 %
2 3 0 3	Financial charges	7.2	700	700	700,00	100,00 %
2 3 0 4	Other expenditure	7.2	3 500	3 500	2 356,40	67,33 %
2 3 0 5	Legal costs and damages	7.2	1 000	1 000	0,—	
	Article 2 3 0 — Subtotal		14 700	15 700	11 472,89	78,05 %
231	Translation and interpretation	7.2	145 000	245 000	104 500,00	72,07 %
232	Support for activities	7.2	182 000	179 000	169 413,00	93,08 %
	Chapter 2 3 — Total		341 700	439 700	285 385,89	83,52 %

Article 2 3 0 — Administrative expenditure

Remarks

In connection with public procurement, the institution will consult the other institutions on the contractual terms each of them has obtained.

Item 2 3 0 0 — Stationery, office supplies and miscellaneous consumables

Figures (Non-differentiated appropriations)

2026 appropriations	2025 appropriations	2024 out-turn
3 500	3 500	3 104,51

Remarks

This appropriation is intended to cover the purchase of paper, envelopes, office supplies, supplies for the print shop and reproduction workshops, etc.

The amount of assigned revenue in accordance with Article 21(3) of the Financial Regulation is estimated at EUR 1 000.

Item 2 3 0 1 — Postage on correspondence and delivery charges

Figures (Non-differentiated appropriations)

2026 appropriations	2025 appropriations	2024 out-turn
2 500	2 500	2 500,00

Remarks

This appropriation is intended to cover charges for postage, processing and delivery by the postal services or private delivery firms.

Item 2 3 0 2 — Telecommunications

Figures (Non-differentiated appropriations)

2026 appropriations	2025 appropriations	2024 out-turn
3 500	4 500	2 811,98

Remarks

This appropriation is intended to cover subscriptions and charges for cable and radio communications (fixed and mobile telephony, and television) as well as expenditure on data transmission networks and telematic services.

The amount of assigned revenue in accordance with Article 21(3) of the Financial Regulation is estimated at EUR 5 000.

Item 2 3 0 3 — Financial charges

Figures (Non-differentiated appropriations)

2026 appropriations	2025 appropriations	2024 out-turn		
700	700	700,00		

Remarks

This appropriation is intended to cover bank charges (commission, agios and miscellaneous charges) and other financial charges, including ancillary costs for the financing of buildings.

The amount of assigned revenue in accordance with Article 21(3) of the Financial Regulation is estimated at EUR 10 000.

Item 2 3 0 4 — Other expenditure

Figures (Non-differentiated appropriations)

2026 appropriations	2025 appropriations	2024 out-turn		
3 500	3 500	2 356,40		

Remarks

This appropriation is intended to cover:

- insurance not specifically provided for in another item,
- miscellaneous operating expenses, such as for the purchase of railway and flight timetables and the publication of notices of sales of second-hand equipment in newspapers,
- imprest accounts in Brussels and Strasbourg.

Item 2 3 0 5 — Legal costs and damages

Figures (Non-differentiated appropriations)

2026 appropriations	2025 appropriations	2024 out-turn	
1 000	1 000	0,—	

Remarks

This appropriation is intended to cover:

- all costs deriving from the European Ombudsman's involvement in cases before Union and national courts, the cost of legal services, and any other legal, court or out-of-court expenses,
- damages, interest and any debts within the meaning of the Financial Regulation.

The amount of assigned revenue in accordance with Article 21(3) of the Financial Regulation is estimated at EUR 5 000.

Article 2 3 1 — Translation and interpretation

Figures (Non-differentiated appropriations)

2026 appropriations	2025 appropriations	2024 out-turn	
145 000	245 000	104 500,00	

Remarks

This appropriation is intended to cover the cost of all supplementary services, in particular the translation and typing of the annual report and other documents, contracted and occasional interpreters and other associated costs.

The amount of assigned revenue in accordance with Article 21(3) of the Financial Regulation is estimated at EUR 5 000.

Article 2 3 2 — Support for activities

Figures (Non-differentiated appropriations)

2026 appropriations	2025 appropriations	2024 out-turn	
182 000	179 000	169 413,00	

Remarks

This appropriation is intended to cover the global management costs payable to the European Parliament to cover the costs in staff time to the European Parliament of providing general services such as accounting, internal audit and a medical service, etc.

It is also intended to support the cost of providing the various interinstitutional services which are not already covered by another budget line.

The amount of assigned revenue in accordance with Article 21(3) of the Financial Regulation is estimated at EUR 10 000.

TITLE 3 — EXPENDITURE RESULTING FROM GENERAL FUNCTIONS CARRIED OUT BY THE INSTITUTION

Figures

Title Chapter	Heading	FF	2026 appropriations	2025 appropriations	2024 out-turn
3 0	MEETINGS AND CONFERENCES	7	231 400	206 000	170 941,96
3 2	EXPERTISE AND INFORMATION: ACQUISITION, ARCHIVING, PRODUCTION AND DISSEMINATION	7	35 500	35 000	56 490,39
3 3	STUDIES AND OTHER SUBSIDIES	7	10 000	10 000	0,—
3 4	EXPENSES RELATING TO THE EUROPEAN OMBUDSMAN'S DUTIES	7	2 400	2 400	2 150,00
	Title 3 — Total		279 300	253 400	229 582,35

CHAPTER 30 — MEETINGS AND CONFERENCES

Title Chapter Article Item	Heading	FF	2026 appropriations	2025 appropriations	2024 out-turn	2024/2026
3 0	MEETINGS AND CONFERENCES					
300	Staff mission expenses	7.2	104 000	102 000	96 746,38	93,03 %

Title Chapter Article Item	Heading	FF	2026 appropriations	2025 appropriations	2024 out-turn	2024/2026
302	Reception and representation expenses	7.2	2 000	2 000	241,50	12,08 %
303	Meetings in general	7.2	93 400	72 000	44 410,23	47,55 %
3 0 4	Internal meetings	7.2	32 000	30 000	29 543,85	92,32 %
	Chapter 30 — Total		231 400	206 000	170 941,96	73,87 %

Article 3 0 0 — Staff mission expenses

Figures (Non-differentiated appropriations)

2026 appropriations	2025 appropriations	2024 out-turn
104 000	102 000	96 746,38

Remarks

This appropriation is intended to cover expenditure on transport costs, the payment of daily mission allowances and the ancillary or exceptional expenses incurred in the performance of a mission, including ancillary costs relating to tickets and reservations.

The amount of assigned revenue in accordance with Article 21(3) of the Financial Regulation is estimated at EUR 5 000.

Legal basis

Staff Regulations of Officials of the European Union, and in particular Article 71 thereof and Articles 11 to 13 of Annex VII thereto.

Article 3 0 2 — Reception and representation expenses

Figures (Non-differentiated appropriations)

2026 appropriations	2025 appropriations	2024 out-turn	
2 000	2 000	241,50	

Remarks

This appropriation is intended to cover the costs related to the institution's obligations concerning receptions, representation costs and the purchase of representational items offered by the European Ombudsman.

Article 3 0 3 — Meetings in general

Figures (Non-differentiated appropriations)

2026 appropriations	2026 appropriations 2025 appropriations	
93 400	72 000	44 410,23

Remarks

This appropriation is intended to cover the travel, subsistence and incidental expenses of experts and other persons invited to take part in committees, study groups or working meetings, as well as other connected expenditure (renting of rooms, interpretation needs, etc.).

Article 3 0 4 — Internal meetings

Figures (Non-differentiated appropriations)

2026 appropriations	2025 appropriations	2024 out-turn	
32 000	30 000	29 543,85	

Remarks

This appropriation is intended to cover the costs related to the organisation of the internal meetings of the institution.

CHAPTER 3 2—EXPERTISE AND INFORMATION: ACQUISITION, ARCHIVING, PRODUCTION AND DISSEMINATION

Figures

Title Chapter Article Item	Heading	FF	2026 appropriations	2025 appropriations	2024 out-turn	2024/2026
3 2	EXPERTISE AND INFORMATION: ACQUISITION, ARCHIVING, PRODUCTION AND DISSEMINATION					
320	Acquisition of information and expertise					
3 2 0 0	Documentation and library expenditure	7.2	1 000	1 000	300,00	30,00 %
3 2 0 1	Expenditure on archive resources	7.2	6 000	6 000	45 310,20	755,17 %
	Article 3 2 0 — Subtotal		7 000	7 000	45 610,20	651,57 %
321	Production and dissemination					
3 2 1 0	Communication and publications	7.2	28 500	28 000	10 880,19	38,18 %
	Article 3 2 1 — Subtotal		28 500	28 000	10 880,19	38,18 %
	Chapter 3 2 — Total		35 500	35 000	56 490,39	159,13 %

Article 3 2 0 — Acquisition of information and expertise

Item 3 2 0 0 — Documentation and library expenditure

Figures (Non-differentiated appropriations)

2026 appropriations	2025 appropriations	2024 out-turn
1 000	1 000	300,00

Remarks

This appropriation is intended to cover:

- the extension and renewal of the general reference works section and keeping the library stock up to date,
- subscriptions to newspapers and periodicals and news agencies and to the publications thereof and online services, including copyright fees for the reproduction and dissemination of the above in written and/or electronic form and service contracts for press reviews and cuttings,
- subscriptions or service contracts for the supply of summaries and analyses of the content of periodicals or the storage on optical media of articles taken from such periodicals,

- utilising external documentary and statistical databases (computer hardware and telecommunications charges excepted),
- the purchase or hire of special library, documentation and media library materials, including electric, electronic and computer facilities and/or systems, as well as outside services for the acquisition, development, installation, use and maintenance of these facilities and systems,
- the cost of services relating to library activities, in particular in dealings with library customers (enquiries, analyses), and quality management systems, etc.,
- binding and preservation equipment and work for the library, documentation and media library,
- the purchase of dictionaries, glossaries and other works for the European Ombudsman's services.

Item 3 2 0 1 — Expenditure on archive resources

Figures (Non-differentiated appropriations)

2026 appropriations	2025 appropriations	2024 out-turn
6 000	6 000	45 310,20

Remarks

This appropriation is intended to cover:

- the cost of outside services for archiving operations, including sorting, filing and refiling in the depositories, the cost of archive services, the acquisition and use of archive resources on substitute media (microfilms, discs, cassettes, etc.), the purchase, hire and maintenance of special facilities (electronic, computerised and electrical) and expenditure on publications on all media (brochures, CD-ROM, etc.),
- the cost of processing papers of the European Ombudsman accumulated in the exercise of his or her office and handed over, in the form of legal donations or legacies, to the European Parliament, to the Historical Archives of the European Union (HAEU) or to an association or foundation according to established rules.

Legal basis

Regulation (EC) No 1049/2001 of the European Parliament and of the Council of 30 May 2001 regarding public access to European Parliament, Council and Commission documents (OJ L 145, 31.5.2001, p. 43, ELI: http://data.europa.eu/eli/reg/2001/1049/oj), and the implementing measures adopted within the European Ombudsman's office.

Article 3 2 1 — Production and dissemination

Item 3 2 1 0 — Communication and publications

Figures (Non-differentiated appropriations)

2026 appropriations	2025 appropriations	2024 out-turn
28 500	28 000	10 880,19

Remarks

This appropriation is intended to cover expenditure on publishing and information, and in particular:

- the cost of printing and reproducing, in the official languages, various publications (annual report, etc.),
- printed material (by traditional or electronic means) promoting information with regard to the European Ombudsman (publicity and measures to promote the principle of the European Ombudsman to the public at large),
- any other expenses in connection with the institution's information policy (symposia, seminars, participation in public events, etc.).

The amount of assigned revenue in accordance with Article 21(3) of the Financial Regulation is estimated at EUR 1 000.

CHAPTER 33 — STUDIES AND OTHER SUBSIDIES

Figures

Title Chapter Article Item	Heading	FF	2026 appropriations	2025 appropriations	2024 out-turn	2024/2026
3 3	STUDIES AND OTHER SUBSIDIES					
330	Studies and subsidies					
3 3 0 0	Studies	7.2	10 000	10 000	0,—	
3 3 0 1	Relations with national/regional ombudsmen and other similar bodies and support for activities of the European					
	Network of Ombudsmen	7.2	p.m.	p.m.	0,—	
	Article 3 3 0 — Subtotal		10 000	10 000	0,—	
	Chapter 3 3 — Total		10 000	10 000	0,—	

Article 3 3 0 — Studies and subsidies

Item 3 3 0 0 — Studies

Figures (Non-differentiated appropriations)

2026 appropriations	2025 appropriations	2024 out-turn
10 000	10 000	0,—

Remarks

This appropriation is intended to cover the financing of studies and/or surveys contracted out to qualified experts and research institutes, as well as the publication costs of such studies and associated costs.

Item 3 3 0 1 — Relations with national/regional ombudsmen and other similar bodies and support for activities of the European Network of Ombudsmen

Figures (Non-differentiated appropriations)

2026 appropriations	2025 appropriations	2024 out-turn
p.m.	p.m.	0,—

Remarks

This appropriation is intended to cover expenditure committed to promoting relations and strengthening cooperation between the European Ombudsman and the national/regional ombudsmen and other similar bodies.

It can cover, in particular, financial contributions to projects in the fields of activity of the European Network of Ombudsmen (other than that in Item 3 2 1 0).

It is also intended to cover any contribution in relation to the European Ombudsman's visitors groups.

CHAPTER 3 4—EXPENSES RELATING TO THE EUROPEAN OMBUDSMAN'S DUTIES

Figures

Title Chapter Article Item	Heading		2026 appropriations	2025 appropriations	2024 out-turn	2024/2026
3 4	EXPENSES RELATING TO THE EUROPEAN OMBUDSMAN'S DUTIES					
3 4 0	Expenses relating to the European Ombudsman's duties					
3 4 0 0	Miscellaneous expenses	7.2	2 400	2 400	2 150,00	89,58 %
	Article 3 4 0 — Subtotal		2 400	2 400	2 150,00	89,58 %
	Chapter 3 4 — Total		2 400	2 400	2 150,00	89,58 %

Article 3 40 — Expenses relating to the European Ombudsman's duties

Item 3 4 0 0 — Miscellaneous expenses

Figures (Non-differentiated appropriations)

2026 appropriations	2025 appropriations	2024 out-turn
2 400	2 400	2 150,00

Remarks

This appropriation is intended to cover expenditure incurred owing to the special nature of the European Ombudsman's duties such as relations with the national ombudsmen and international organisations of ombudsmen and subscriptions to international organisations.

TITLE 10 — OTHER EXPENDITURE

Figures

Title Chapter	Heading	FF	2026 appropriations	2025 appropriations	2024 out-turn
10 0	PROVISIONAL APPROPRIATIONS		p.m.	p.m.	0,—
10 1	CONTINGENCY RESERVE	7.2	p.m.	p.m.	0,—
	!!Missing Destination!!				0,— 0,—
	Title 10 — Total		p.m.	p.m.	0,—
	!!Missing Destination!! Total including reserves				0,— 0,—

CHAPTER 100 — PROVISIONAL APPROPRIATIONS

Figures (Non-differentiated appropriations)

2026 appropriations	2025 appropriations	2024 out-turn
p.m.	p.m.	0,—

Legal basis

Regulation (EU, Euratom) 2024/2509 of the European Parliament and of the Council of 23 September 2024 on the financial rules applicable to the general budget of the Union (OJ L, 2024/2509, 26.9.2024, ELI: http://data.europa.eu/eli/reg/2024/2509/oj).

CHAPTER 101 — CONTINGENCY RESERVE

Figures (Non-differentiated appropriations)

	2026 appropriations	2025 appropriations	2024 out-turn
10 1	p.m.	p.m.	0,—
!!Missing Destination!!			0,—
Total	p.m.	p.m.	0,—

Remarks

This appropriation is intended to cover expenditure resulting from budgetary decisions taken in the course of the financial year (expenditure that cannot be estimated).

5. S — STAFF

5.1. S 1 — European Ombudsman

Function group and grade	2	2026		025
	Permanent posts	Temporary posts	Permanent posts	Temporary posts
AD 16		1		1
AD 15	2		2	
AD 14	3	1	3	1
AD 13	3	2	3	2
AD 12	3		2	1
AD 11		2	1	2

Grand total 75 75				7	75
	Total	47	28	47	28
•	AST/SC Subtotal				1
AST/SC 1					
AST/SC 2					
AST/SC 3					1
AST/SC 4					
AST/SC 5					
AST/SC 6					
	AST Subtotal	16	11	16	10
AST 1					
AST 2			3		2
AST 3		2		3	
AST 4		1		1	1
AST 5		3	2	2	1
AST 6		2	2	3	3
AST 7		3	3	4	2
AST 8		3		2	
AST 9		2	•	1	•
AST 10			1		1
AST 11	TID Subtotal	31	17	31	17
AD 3	AD Subtotal	31	17	31	17
AD 5		4	1	3	3
AD 7 AD 6		4	6	3	2
AD 7		3	2	4	3
AD 8		4	2	/	1
AD 10 AD 9		2 7	1	2 7	1