

**Request for a preliminary ruling from the Oberlandesgericht Düsseldorf (Germany) lodged on 15 May 2019 — Bundesverband der Verbraucherzentralen und Verbraucherverbände — Verbraucherzentrale Bundesverband e.V. v Deutsche Apotheker- und Ärztebank eG**

(Case C-380/19)

(2019/C 288/28)

*Language of the case: German*

**Referring court**

Oberlandesgericht Düsseldorf

**Parties to the main proceedings**

*Applicants:* Bundesverband der Verbraucherzentralen und Verbraucherverbände — Verbraucherzentrale Bundesverband e.V.

*Defendants:* Deutsche Apotheker- und Ärztebank eG

**Questions referred**

1. Does the information obligation under Article 13(2) of the Directive, <sup>(1)</sup> to provide the information pursuant to Article 13(1) in the general terms and conditions, already arise when the trader makes the general terms and conditions available for download on his website, on which no contracts are concluded?
2. If Question 1 is answered in the affirmative: Does the trader meet his obligation to provide the information in the general terms and conditions in such a case if he provides the information not in the file made available for download, but elsewhere on the company's website?
3. Does the trader meet his obligation to provide the information in the general terms and conditions if he provides the consumer with — in addition to a document containing the general terms and conditions — a list of prices and services also drawn up by the trader in a separate document containing the information pursuant to Article 13(1) of the Directive?

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<sup>(1)</sup> Directive 2013/11/EU of the European Parliament and of the Council of 21 May 2013 on alternative dispute resolution for consumer disputes and amending Regulation (EC) No 2006/2004 and Directive 2009/22/EC (OJ 2013 L 165, p. 63).

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**Request for a preliminary ruling from the Curtea de Apel Cluj (Romania) lodged on 15 May 2019 — SC Banca E S.A. v G.D.**

(Case C-381/19)

(2019/C 288/29)

*Language of the case: Romanian*

**Referring court**

Curtea de Apel Cluj